

# ACTION TAKEN REPORT

2022-23



**Furkating College**

**Furkating -785610**

**Golaghat, Assam**

**APURBA  
SAIKIA**

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## INTRODUCTION

The stakeholders of an educational institution are involved in academic exercise either directly or indirectly. The students, teachers, parents, alumni and employers, all play a pivotal role in guiding the institution in promoting academic performance and ambiance of the institution. Their feedbacks are of paramount importance in order to enhance its quality. Their observations from time to time and their constructive feedback in the overall development of an institution help in improving the drawbacks lying and leading the institution to achieve its goal.

Students remain the foremost stakeholders of an institution. As the students are directly involved to curriculum of the institution, it is considered that their feedback plays a significant role in the improvement of the academic ambiance of the institution. Teachers who are connected in the entire process of curriculum delivery also remain another significant stakeholder of an institution alongside the students to guide the institution for its holistic development keeping ahead the students' welfare. The observations and suggestions of the Alumni of a college is indispensable to any institution as it can better reflect the overall performance and development of an institution from their perspective as they were once a part of the entire scenario. The participatory approach and involvement of the Employers in every aspect of policy making and implementation also leaves an impact on the overall development of the institution. The views and opinions of all the stakeholders serve as another major driving force of an institution.

Considering the significance of the views and opinions of all these stakeholders, the college initiated the process of taking feedback both formally and informally from time to time and the feedbacks were forwarded to the higher authority of the college and University for actions to be taken. The process of collecting feedbacks is designed incorporating questions on academic performance and ambiance of the institution with emphasis on infrastructural facilities for academic and extra-curricular activity as well as physical and academic ambiance for effective learning process. However, the questionnaires varied from one to another stakeholder considering the relevance and comprehensiveness of the questions. Besides, the questions were basically designed with Yes/No/Neutral pattern and seeking suggestions in the last 1 or 2 questions depending upon the questionnaire of the stakeholder.

The responses were then analyzed and actions were taken by the authority.

### ACTION TAKEN ON THE FEEDBACK REPORT OF STUDENTS

Sl. No	Feedback Report	Action Taken
1	The college should have more digital classrooms with ICT facility.	Institution has initiated for providing more ICT equipped classrooms and also introduce LMS for improving quality blended mode of teaching-Learning.
2.	The college should think of introducing B.Sc, B.Ed, MSW and PG programmes.	<ol style="list-style-type: none"> <li>1. NOC received from B.Ed. programme from the govt. of Assam. Online inspection conducted by the NCTE but suspended for the time being for further process due to some formalities to be met by the institution.</li> <li>2. The College has decided to introduce self financed B.Sc. and PG programmes in Assamese and Political Science from the academic session 2023-24.</li> </ol>
3	Additional books/journals/ references in the course content should be increased to large volumes. More reference books for subjects like Economics, History, and Library Science etc. are needed.	College has initiated for increasing more reference books in the library.
4	Suggestions for additional teachers to be recruited for better curriculum delivery in some subjects.	College has requested govt. for creation of teaching posts. In case of vacancy in any teaching post either due to retirement or any other reason the authority tries to meet the shortage by engaging faculty in contractual post.
5	Required to develop the infrastructural facilities for better academic performance.	College initiated for building more classrooms and attempts have been made to fulfill other infrastructural facilities.
6	Suggestions for the requirement of a good platform for performing arts.	College has already introduced courses like Performing Arts in Acting as an Add-on course.

### ACTION TAKEN ON THE FEEDBACK REPORT OF ALUMNI

SL. No	Feedback Report	Action Taken
1	Suggestions for introducing UG programme in Geography.	Already introduced.
2	Additional teachers should be recruited for better curriculum delivery in some subjects specially Sociology.	College has requested govt. for creation of teaching posts. In case of vacancy in any teaching post either due to retirement or any other reason the authority tries to meet the shortage by engaging faculty in contractual post.
3	Suggestions for more digital classrooms.	Almost all the classrooms of the college have been digitalized.
4	Suggestions for E-learning facility for effective learning process.	For an effective curricular delivery, online resources have been made available through INFLIBNET, N-LIST services. Teachers also provide study materials through WhatsApp, Google Classroom, etc. LMS facility has also been initiated by the institution.
5	Introduce more vocational courses	Already introduced self-financed courses like Garment Making, Yoga & Meditation, Bakery and confectionary, DTP in Assamese etc. Some new courses have been planned for introducing in collaboration with reputed institutes like AISECT.
6	Need extra reading room at the library	College has been planning for infrastructural improvement especially in the library facility.
7	The college should provide online courses for competitive exams	College has organized different career counseling programmes and motivates students to avail courses through MOOCs
8	The college should focus more on the creation of alternative career options	College has introduced vocational courses like B.Voc. Programme on Hospitality Management. Moreover, the college has decided to introduce skill based courses under Skill Hub Initiatives.

### ACTION TAKEN ON THE FEEDBACK REPORT OF TEACHERS

Sl. No	Feedback Report	Action Taken
1	The classroom ambience has scope for improvement in terms of cleanliness.	College has opted different awareness programmes among the students regarding cleanliness. College also tries to involve the students the cleanliness programmes so that they could have practical knowledge.
2	Infrastructural augmentation required	The college authority has initiated for improving infrastructural facilities as far as possible. However due to some fund constraints some sort of limitations are there in all aspects of infrastructural development.
3	Library needs more reference books.	College has initiated for increasing more reference books in the library.
4	The college authority can create more opportunities for leadership development among students	Under the banner of NSS, NCC units, college has organised some programmes for creating opportunities for leadership development among students. Such as NSS volunteers are encouraged to engage in rural development programme. They have also conducted different competitions among the students of nearby schools.
5	The major students of Department of Economics need a permanent ICT enabled classroom	College has initiated for providing ICT facilities for all the major classrooms.
6	A well digital conference room needed.	New digital conference room has been built under MP/MLA LAD Fund
7	Congenial atmosphere of the institution be maintained	College tries to provide all types of support for maintaining good ambience.
8	More Subscriptions of journal umbrella facilities like JSTOR are required.	Online resources have been made available through INFLIBNET, N-LIST services.
9	Students and Parents both need to be made more aware.	College authority has decided to regularly organize parents meets and departments are also informed to take necessary action regarding this matter.
10	Electricity should be provided without any power cuts during the working time	College has Generator sets and tries to provide power supply as far as possible.

## **ACTION TAKEN THE FEDBACK REPORT OF EMPLOYERS**

Only one significant suggestion has been found from the employers' feedback where they suggested for introducing more skill-based courses for improvement of the prescribed curriculum. The college has already been continuing different skill based courses as Add on courses like, Garment Making, Yoga and Meditation, Performing Art in Acting, Bakery and confectionary etc. The college also decided to introduce more courses for enhancing skills of the students through Skill Hub.